# PERPETUAL HOLIDAY

VACATION HOMES

## HOUSE MANUAL

THE OAKWOOD

5044 Pittman Street

# WELCOME TO YOUR HOLIDAY HOME

Thank you for choosing to stay with us. We've prepared this guide with everything you'll need to feel at home. If you have any questions or need anything at all during your stay, please don't hesitate to reach out. We're here to help.

YOUR HOSTS
854.444.7611
travel@perpetualholiday.com
perpetualholiday.com

## PROPERTY DETAILS

**ADDRESS**
5044 Pittman Street

**CITY, STATE, ZIP**
North Charleston, SC 29405

**MAX GUESTS**
Six

STAYING CONNECTED

# WI-FI & ACCESS

## WI-FI

*Scan this QR with your phone's camera app to connect*

**NETWORK NAME**

**The Oakwood**

**PASSWORD**

**TheOakwood5044!**

*Trouble connecting? Please reach out, we are happy to help.*

## KEYLESS ENTRY

The front door is equipped with a keypad lock. Your unique access code will be sent to you three days before your stay. If you booked through Airbnb or VRBO, the code can also be found in the app.

## ALREADY DREAMING ABOUT YOUR NEXT HOLIDAY?

*Book with us directly to save on fees.*

*Use code PERPETUALSAVE10 to enjoy 10% off your next stay at any of our properties!*

*www.perpetualholiday.com*

JUST IN CASE
# SAFETY & EMERGENCY

IN AN EMERGENCY
## CALL 911

**PROPERTY ADDRESS (give this to emergency services)**

5044 PITTMAN STREET, NORTH CHARLESTON, SC 29405

**FIRE EXTINGUISHER LOCATIONS**

*Under the kitchen sink and next to the grill*

## LOCAL RESOURCES

| | |
|---|---|
| FIRE STATION | **North Charleston Fire Station 1**<br>4830 Jenkins Avenue, North Charleston, SC 29405 · 843-740-2616 |
| POLICE STATION | **North Charleston Police Station**<br>2500 City Hall Lane, North Charleston, SC 29418 · 843-740-2800 |
| NEAREST HOSPITAL | **Bon Secours St. Francis Hospital**<br>2095 Henry Tecklenburg Drive, Charleston, SC 29414 · 843-402-1000 |
| URGENT CARE | **Holy City Med**<br>5479 North Rhett Avenue, North Charleston, SC 29405 · 843-465-9248 |
| PHARMACY | **Park Circle Pharmacy**<br>4412 Spruill Avenue Suite C, North Charleston, SC 29405 · 843-806-1299 |

ARRIVALS & DEPARTURES

# CHECK-IN & CHECK-OUT

CHECK-IN

**After 4:00 PM**

CHECK-OUT

**By 10:00 AM**

Early check-in or late check-out of up to four hours may be available for a $100 fee. Please let us know if you are interested, and we can confirm availability 48 hours before your stay. Because we need sufficient time to clean and prepare the home between reservations, early check-in and late check-out are not available when another guest is departing or arriving on the same day.

## PARKING

Please park in the driveway or in the grass along the road directly in front of the house. Take care not to park in the street, in front of neighbors' houses, or in the yard.

## BEFORE YOU GO — A QUICK CHECKLIST

- Leave used towels in the bathroom
- Double-check that you haven't left any belongings
- Turn off lights, lower shades, and lock windows and doors
- If you have an extra moment, it would be great if you could start the dishwasher and take the trash & recycling to the bins. They are located at the top of the driveway. No worries if you are in a rush.
- We'll take care of the rest!

MAKING EVERYONE FEEL AT HOME

# HOUSE RULES

*These guidelines help us protect the home for future guests and keep our neighbors happy. Thanks for your care.*

- Parties, gatherings, and unregistered visitors are strictly prohibited. Only guests listed on the reservation may be at the property. Violations could jeopardize our short-term rental permit and will result in immediate termination of the stay without a refund. We live nearby and remain in close contact with our neighbors.
- The neighborhood noise ordinance runs from 10 PM to 6 AM. Please respect our neighbors.
- Canine guests should be approved in advance. If you brought your dog and did not let us know, please shoot us a message now. Please clean up after your pets and dispose of their waste in the outside trash bins. Please do not allow them on the beds or furniture. Dogs should be crated or corralled when left alone. Fees may be incurred if extraordinary cleaning or repair is required due to your pets.
- No smoking inside. You may smoke outside, away from open doors or windows. Please don't toss cigarette butts in the yard — fines may apply.
- Guests may only decorate the property with items that do not damage or alter any surface. Tape, glue, thumbtacks, nails, staples, glitter, and confetti are prohibited. You will be responsible for the cost of repairing damage or removing adhesive residue caused by decorations.
- Don't flush paper towels, wet wipes, tampons, or anything unusual down the toilets.
- If something breaks — please let us know as soon as possible. We'd much rather know up front so we can take care of it.

# HOUSE TIPS

*Helpful tips and instructions to help you settle in.*

## ACCESS

We invite you to make yourselves at home! You have full access to the property with exception for the two supply closets.

## THERMOSTAT

Please make sure all windows and doors are closed before using the air conditioner or heat. The thermostat is located in the hallway near the bedrooms. Please adjust the temperature in one- or two-degree increments and wait one hour in between adjustments. When using the air conditioner, please do not set the thermostat below 72 degrees to prevent the unit from freezing up. Please adjust the thermostat to an energy conserving temperature if you leave for the day (air conditioner at 75 degrees and heat at 65 degrees).

## TRASH & RECYCLING

Please do not use trash bags to line the recycling bin as trash bags are not recyclable. The large trash and recycling bins are located at the top of the driveway. The recycling can all go into the blue bin – no need to sort it. The recycling gets collected every other Thursday and the trash gets collected every Tuesday. Someone will be by to bring the bins to the curb.

## COFFEE

We provide coffee, sugar, a grinder, and a coffee maker. The coffee supplies are located on the kitchen counter.

## LAUNDRY

The washer and dryer are located in the room off of the kitchen. For best results use the timed dryer settings (i.e., “40 minutes” instead of “normal”) and remember to empty the lint trap before/after you use the dryer.

## GRILL

Its a gas grill and propane is provided. If you go for a refill, Jadoons is the closest store. Let us know and we'll reimburse you. Grill tools are in the laundry room on a shelf. Please clean and cover the grill when finished.

## YARD CARE

Lawn maintenance happens on a regular schedule. If you hear our crew during your stay, just give them a wave — they're quick.

OUT & ABOUT
# RECOMMENDATIONS & SUPPLIES

## EXPLORE CHARLESTON

Visit our website to get the lowdown on our favorite local restaurants, bars, and activities

**https://perpetualholiday.com/local-recs/**

## WHERE TO SHOP

### NEARBY · SPECIALTY

**Jadoons** *5137 North Rhett Ave · <5 min drive*
Local market with an excellent craft beer selection, wine, local eggs, snacks, ice, propane refills.

**North Charleston Farmers Market** *4800 Park Place East · Thu afternoons (spring–fall)*
Local farms, arts, and crafts, located next to the giant playground.

**Itinerant Literate Bookstop** *Park Circle ·walk or quick drive*
Women-led indie bookshop — children's books, graphic novels, fiction, nonfiction.

**Barrel House Spirits** *Park Circle · walk or quick drive*
Curated liquor selection.

**The Bottle Boutique** *Park Circle · walk or quick drive*
Nice wine shop adjacent to Barrel House.

**Alendry Pets** *Park Circle · walk or quick drive*
Pet supplies and grooming services.

### GROCERY · EVERYDAY

**Food Lion** *1213 Remount Rd · 7 min*
Closest grocery store — fine for basics.

**Publix** *Daniel Island or West Ashley· 12 min*
Mid-tier grocery with two nearby locations.

**Lowes Foods** *1000 Tanner Ford Blvd, Hanahan · 12 min*
Solid supermarket with a good meat selection.

**Whole Foods** *Mt. Pleasant or West Ashley · delivery available*
Not the closest, but they will deliver.

**CVS** *1506 East Montague Ave · 5 min*
Closest drug store.

# THANK YOU FOR STAYING WITH US

We truly hope you've enjoyed your time here.

If you have a moment, we'd love a review — and we'd be delighted to host you again on your next Charleston visit. Book direct on our website for the best price.

Safe travels,

*The Perpetual Holiday Team*

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